

Palm Beach County Library Association Newsletter

MARCH MEETING

WHEN: Tuesday, March 24, 1987 - 3 p.m.

WHERE: Northwood Institute of Florida Library
2600 North Military Trail
West Palm Beach, Fl. 33409 471-9013

If you have wondered what the Northwood Institute is and would like to see their new library, please come to the March meeting to have a grand tour of the library conducted by Pat Sharp, Northwood librarian, and an overview of the Northwood Institute by a Northwood administrator.

The Northwood Institute Florida campus opened in March, 1984, with 40 students and has since grown to an enrollment of 350 students. It is an accredited, nonprofit, private business and management college with two- and four-year degree programs.

DIRECTIONS: Closest I-95 or Turnpike exit to school is Okeechobee Blvd. exit. Take Okeechobee Blvd. west to Military Trail, turn right on Military Trail to Institute entrance on east(right) side if exiting from I-95. From Turnpike go east on Okeechobee to Military Trail, turn left on Military Trail. If coming from the north, exit 45th street, go right (west) to Military Trail, then south (left) on Military Trail. You can't see the Institute from Military Trail where the entrance sign is. Just follow road to Institute to parking lot of Main administration building. Signs or people will direct you to the library in the main administration building.

"SIDE BY SIDE" WORKSHOP FOR FRIENDS OF THE LIBRARY

The Friends of the Palm Springs Library will sponsor an all-day workshop on Thursday, April 2. The program's purpose is to bring together Friends, staff, board members, and patrons of area libraries for an idea and information exchange.

The morning's general session will cover some basics for Friends, such as how to form or revitalize a Friends group. It will also provide information on regional, state, and national connections for Friends.

Participants will register for one of three panel discussions in the afternoon. Topics include programming, fund raising, and relations with the library board, staff, and government officials.

The \$10 registration fee covers lunch and a morning snack. "Side by Side" will be held at the Palm Springs Library, 217 Cypress Lane, Palm Springs, FL 33461. Deadline for registration is March 26. For more information, call Palm Springs Friends President, Sarah Gay, at 968-3515, or the library at 965-2204.

REGISTRATION FORM -- TEAR OFF AND MAIL IN

Name _____

Address _____

_____ Phone _____

Position or office held (if any) _____

Check which afternoon session you will attend:

____ 1. Programming ____ 2. Fund raising ____ 3. Relationships

____ \$10 enclosed. Make checks payable to the Friends of the Library.
Mail to Palm Springs Library, 217 Cypress Lane, Palm Springs, FL 33461.

DIALOG WORKSHOP

Four DIALOG on-line search workshops will be held at Florida Atlantic University on the following dates:

March 10 System Seminar
March 11 Business Seminar
April 23 Medline Seminar
April 24 Biobrief Seminar

The first three seminars have a registration fee and run all day. The last one is 3 hours long and is free.

Only REGISTERED individuals will be admitted. To register call: 1-800-334-2564.

For directions to the training site (FAU) call: 393-3780.

JOB LINE

The 45th Street Mental Health Center, Inc. is looking for:

Part-time Librarian Position for the Professional, Client, and Medical Libraries. Please contact Terry Allen, Executive Director, or Charles Hoff, Director, Human Resources, for information.

DATES TO REMEMBER

March 8 - 12 Florida State University
Conference on Changing Technology:
Opportunity and Challenge. Registration info: 1-904-644-
5775

April 22, 1987. Library Day. Tallahassee.
Annual event to bring Legislator's attention to Libraries.

May 5 - 9 Florida Library Association Convention.
Clearwater, FL.

June 27 - July 2. ALA Convention. San Francisco.

Submitted by Dahrl Moore

I would like thank everyone would contributed to this issue.
Keep those articles coming.

CANDIDATE FOR FLA PRESIDENCY

The Broward County Library Association has asked us to support the candidacy of Barbara Cooper for President of the Florida Library Association.

Barbara Cooper is a Fort Lauderdale resident, a Library Trustee and an active supporter of the Broward County Library Association. She has given many years of service to the Library community and is a recognized national leader.

She is associated with the Gale Research Library, working with the Council for Florida Libraries and Friends of Libraries, USA. She also serves on the Broward County Library Advisory Board, and is chairperson of the Board of the Broward Public Library Foundation. She also serves on the Executive Board of the Florida Library Association, is a current member of the State Library Advisory Council, and is Chairperson of the White House Conference on Library and Information Services Taskforce. On the regional level, Barbara is Chairperson of the Trustees and Friends Division of the Southeast Library Association.

The Broward County Library Association is pleased to have an individual of Barbara Cooper's experience and stature, and urges all to join the Florida Library Association and to vote for Barbara Cooper.

STATEWIDE NETWORKING SURVEY AND PLAN

The State Library, King Research, Inc. and the members of the State Library Advisory Committee have come up with a Statewide Plan for the sharing of Library Resources. Copies of the plan were sent to the director of the 512 Libraries identified to be recipients of the Phase I questionnaire.

Recommendations from the plan include:

- Establishment of a formal library network within the Division of Library and Information Services of the Department of State.

- Establishment of a small Networking Policy Board, based on a larger, widely representative Networking Council, which would input to the Board.

- Free distribution of the state Bibliographic data base, the Florida COMCAT, in microfiche, to every library in Florida.

Submitted by Helen Foster

Rating Occupations on a Civility Scale

By DONALD G. SMITH

As a writer, I spend a lot of time in libraries. This is essential to the way I make my living, but even if it weren't I would still frequent libraries because they are such pleasant places; made so, in large part, by their staffs—which is the point of this social treatise. As a class, librarians are very nice people and therefore I like going into their world.

On the reverse side of this thought, I hate going to the Department of Motor Vehicles and the Water and Power Co. because the employees of both organizations seem to be functioning with a combination of a toothache and sore feet. This leads to my hastily assembled Civility Scale, in which I have formulated a highly subjective and unscientific rating of people, by occupation, whom I have encountered with some regularity over the years and who treat the public with degrees of courtesy, discourtesy or indifference that tend to materialize into a consistent pattern. I realize, of course, that somewhere there is a nasty, rude, arrogant librarian and, again, here is the reincarnation of Mary Poppins at some remote Motor Vehicles office, but this is a composite rating system and all of these highs and lows have been considered.

On my one-to-10 scale, I am placing bank tellers and police officers at the middle, or precisely 5.5, which means that I find people in these occupations not to be markedly courteous nor discourteous. They represent the standard, something on the order of par golf; thus the par rating.

You will find such occupations as barber (9.0), veterinarian (8.8) and optometrist (7.2) scattered through the upper half of the scale. All of these impress me as

9.5	● Librarian
9.1	● Hotel/Motel desk clerk (outside of New York)
9.0	● Barber
8.8	● Veterinarian
8.2	● Teacher
7.5	● Clothing salesman
7.2	● Optometrist
7.0	● Cab driver (outside of New York)
7.0	● Grocery checker
6.8	● Waiter/waitress
6.6	● Flight attendant
6.5	● Nurse
6.2	● Service station attendant
6.0	● Dry cleaner counter person
5.5	● Bank teller
5.5	● Police officer
5.2	● Hardware clerk
4.8	● Bank loan/escrow officer
4.5	● Executive secretary
4.2	● Medical receptionist
3.8	● Cab driver (New York)
3.5	● Stadium ticket seller
3.2	● Maitre d'hotel
2.5	● Hotel/Motel desk clerk (New York)
2.3	● Judge
2.2	● Bailiff
1.8	● Railroad conductor
1.6	● City bus driver
0.8	● Water & Power Company employee
0.2	● Department of Motor Vehicles employee

quite pleasant people who put out an effort to do the most with a short relationship. My experience with grocery checkers hasn't been notably more agreeable than with the par-rated occupations, but the job seems so intrinsically disagreeable that I have moved them up a bit just for coping. A smile from a grocery checker counts for more on the scale than a smile from a flight attendant or an executive secretary.

Conversely, I have placed the judge category way down on the list (2.3) because I can see little reason for such a person ever to be a grump. A judge's working conditions should place this occupation way above a par rating, but this is rarely the case. After my numerous tours of jury duty, I have been left with a lasting impression that judges are fighting a constant battle with hemorrhoids.

You will also note that I specifically noted city bus drivers, to differentiate them from their brethren on the open road. I can well understand the perennial foul mood of the city bus driver because urban traffic creates an inherently miserable environment. If I were a bus driver, I would also rate a 1.6, and I don't think that Rebecca of Sunnybrook Farm would score much higher. So this rating, while deserved, can be somewhat justified.

This whole exercise represents a lifetime of observation, and my point ratings have been established only after careful and painstaking reflection. It is hoped the scale will be instrumental in raising the societal median.

Most folks are civil in Mr. Smith's Sunland, Calif.

FROM THE NEW YORK TIMES 11/18/86

Submitted by Helen Foster

FRIENDS COSPONSOR PROFITABLE LUNCHEON

The Friends of the Palm Springs Library and the Friends of the North Palm Beach Public Library hosted a successful Book and Author Luncheon with novelist Anne Bernays on January 19. The good news is that the Friends made a profit of \$1,138.14 on the affair, which will be divided between the two groups. This was the third annual luncheon for the Palm Springs Friends, and the first time that another Friends group was involved. The Palm Beach Post has cosponsored for all three years.

VIDEO REVIEW

Palm Beach County's popular aerobics instructor, Marty Rowe, now stars in her first video. Anyone can benefit from this 90-minute program. Marty leads her television students through a warm-up, vigorous low-impact aerobic moves, and muscle-building floor work. Dr. Bonnie Sorensen, a local endocrinologist and avid exerciser, was medical director for the project. The tape includes advice on nutrition, health, and other aspects of fitness. State-of-the-art t.v. graphics and original music by Thomas L. Nehis help to make this video look and sound great.

Marty's perky personality and professional attitude are well suited to television. After two years in her classes, this reviewer can testify to the fact that she makes students want to work and sweat! The exercises are easy for beginners to follow, and still quite challenging for fitness buffs. Marty's classes are held at varying locations throughout the county, including the Palm Beach Gym and Fitness Center, the Institute of Performing Arts, and the First Baptist Church in West Palm Beach. She offers aerobics seminars at conferences, such as the Academy for Trial Lawyers of Florida. Her class at the Palm Springs Recreation Department is the most popular ever offered there.

AV buyers for local public libraries should consider this for purchase. Some of your patrons are in Marty's classes. All exercise fans will enjoy **A ROWEBIK MOTION**.

To order, send \$49.95 to: Rowebik, P.O. Box 16833, West Palm Beach, FL 33416-6833.

Angelica Carpenter

OFFICERS AND COMMITTEE CHAIRMEN 1986-87

Dahrl E. Moore, President
Florida Atlantic Univ. Library
Interlibrary Loan
PO Box 3092
Boca Raton Florida, 33431
Work 393-3769
Home 394-5840

Diane Farnsworth, VP/Directory
Florida Atlantic University
West Palm Beach Center
2101 45th Street
West Palm Beach, Fl. 33407
848-1429

Helen Foster, Director/Program
Gee & Jenson Engs.-Archs. Inc.
PO Box 24600
West Palm Beach, Fl. 33416-4600
683-3301, Ext. 236

Membership

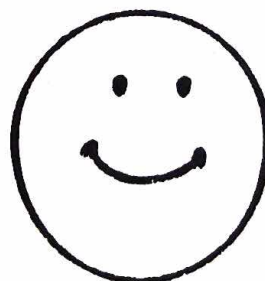
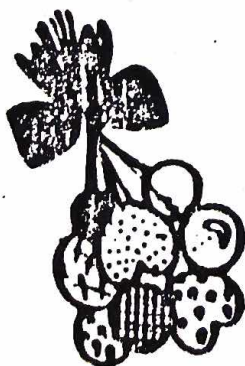
Lois Carpenter/South County
9902 Liberty Ct.
Boca Raton, Fla 33434

Janet Ivey, Treasurer
724 South N Street
Lake Worth, Fla 33460
734-8111, ext 472

Fawn Van Allen, Secretary
West Palm Beach City Library
100 Clematis Street
West Palm Beach, Fla 33401

Joyce Waters, Hospitality
Boynton Beach City Library
208 S. Seacrest Blvd
Boynton Beach, Fl 33435

Anne Metcalf / North County
North Palm Beach Public Lib.
303 Anchorage Drive
North Palm Beach, Fl. 33406
848-0445



NEW

RENEW

PALM BEACH COUNTY LIBRARY ASSOCIATION

Membership Application

Name _____

Mailing Address _____

Business Title (Descriptive of Work) _____

Place of Work _____

Telephone (Business) _____ (Home) _____

Mail with \$5 dues, make check payable to Palm Beach County Library Association. Send to:

Janet Ivey
Boynton Beach City Library
208 S. Seacrest Blvd.
Boynton Beach, FL 33435

FD 003
HELEN FOSTER
2708 EMBASSY DRIVE
WEST PALM BEACH, FL 33401

If there is any thing you would like to have published in the Palm Beach County Library Association Newsletter please send it to:

Diane Farnsworth
FAU West Palm Beach Center Library
2101 45th Street
West Palm Beach, FL 33407